

Office of Human Rights

Mission Statement

Providing advocacy to individuals determined to have a Serious Mental Illness (SMI) to help them understand, protect and exercise their rights, facilitate self-advocacy through education and obtain access to behavioral health services in the public behavioral health system in Arizona.

Visit Our Website for More
Information:

www.azdhs.gov/bhs/ohr.htm

ADHS/DBHS Office of Human Rights

Flagstaff Office

Serves Apache, Coconino, Mohave,
Navajo & Yavapai Counties

Toll Free: 1-877-744-2250

(928) 214-8231

1500 E. Cedar Ave. #22

Flagstaff, Arizona 86004

Phoenix Office

Serves Gila, La Paz, Maricopa, Pinal &
Yuma Counties

Toll Free: 1-800-421-2124

(602) 364-4585

150 N. 18th Ave. #210

Phoenix, Arizona 85007

Tucson Office

Serves Cochise, Graham, Greenlee,
Pima, & Santa Cruz Counties

Toll Free: 1-877-524-6882

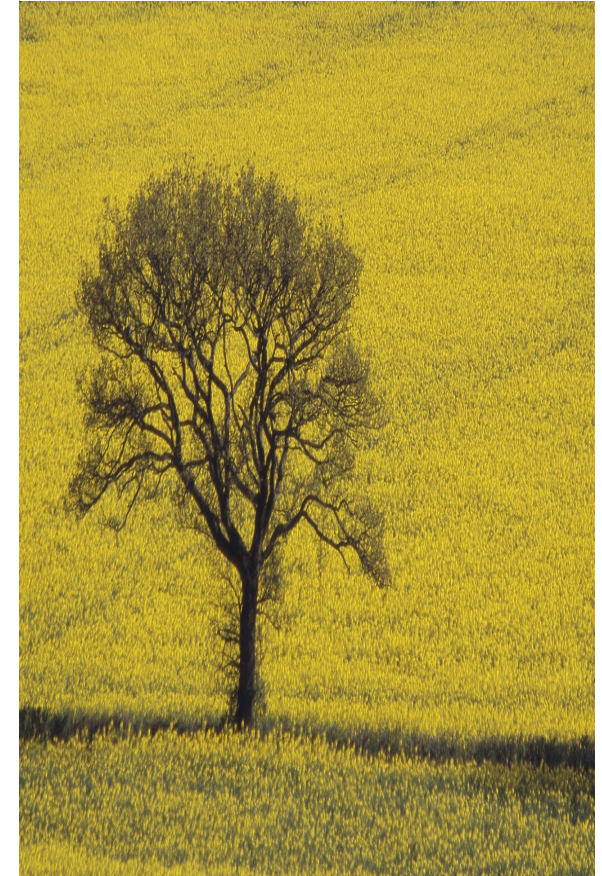
(520) 770-3100

4400 E. Broadway #300

Tucson, Arizona 85711



**DIVISION OF
BEHAVIORAL
HEALTH SERVICES**



**OFFICE OF
HUMAN RIGHTS**

**Arizona Department of Health Services
Division of Behavioral Health Services (ADHS/DBHS)
Office of Human Rights**

The Office of Human Rights (OHR) provides help free of charge to individuals determined to have a Serious Mental Illness (SMI) in the public behavioral health system throughout Arizona. OHR provides different types of assistance depending on the individual's circumstances, primarily:

- Representation of individuals in need of Special Assistance in service (ISP) and discharge planning (ITDP) and implementation, and in the grievance and appeal processes
- Resolution of appeals involving covered services)

- Resolution of grievances involving rights violations
- Advocacy for discharge from inpatient settings to the “least restrictive environment” in the community with appropriate supportive services
- Education to help individuals advocate for themselves and to understand, exercise and protect their rights



OHR performs other functions, including but not limited to:

Conducting outreach at psychiatric inpatient settings, peer-run/clubhouse agencies and other behavioral health settings.

Developing educational documents and conducting educational sessions on rights, self-advocacy and other topics for individuals in the system and for other stakeholders.

Identifying and addressing issues which are systemic in nature.